

Frequently Asked Questions

Answers to some common questions that may come up during your planning process.

Food & Beverage

What beverages does Trademark provide?

Trademark provides a self-service beverage station of water, lemonade, regular coffee, and assorted herbal teas.

I have a guest with dietary restrictions. How do I accommodate that?

Trademark Venues can provide specialty meals upon request for vegan / vegetarian / gluten free guests for \$35 each. For any other dietary restrictions, speak with your planning team.

Which of my vendors need a vendor meal?

You will provide a vendor meal for any vendor that requires it in their contract; typically, this is any vendor who is on the property for 4 or more hours. This would include DJ, photographer, videographer, photo booth attendant, etc. Vendors that typically do not need a meal are florists, officiants, rental companies. Vendor meals are \$25 each and are a separate service. Vendors do not need to be counted towards your guest count.

What sort of favors are allowed?

Any non-alcoholic favors are permitted. Note: Trademark will not serve food or beverages in favors such as shot glasses, mason jars, etc.

Decor & Personal Items

Are candles allowed?

You may have up to five (5) live flames per table, provided they are enclosed in a votive or hurricane glass with a bottom. If candles are placed in a candelabra, they must be LED.



Trademark Pro Tip!

We highly recommend utilizing only LED candles. Due to the nature of our outdoor reception areas and tents, LED candles will create a romantic glow without being extinguished by a breeze.

Is confetti permitted?

Biodegradable, organic confetti (such as rose petals, lavender, or eucalyptus leaves) are permitted for grand exits. No forms of confetti are permitted in turfed areas.

What props are allowed for my grand exit?

Recommended props are bubbles, ribbon wands, LED fiber optic wands, rose petals, or glow sticks. Sparklers are not permitted.

When is my décor dropped off?

Your décor is dropped off during your rehearsal, the day before your wedding. Please refer to section 17 of your contract for guidelines on the amounts of décor permitted.

When is my décor picked up?

Our Trademark planning team will collect your décor at the end of the night. This must go home with you or a designated person on the night of your event. Florals must either be collected by your florist or packed up with you - Trademark cannot dispose of leftover floral.

Who moves my cards and gifts?

Trademark staff will not move cards or gifts. You are responsible for designating a family member or guest to move items to a safe location (we recommend this happen during cocktail hour). Trademark is not responsible for any lost or stolen gifts.

Guest Count & Attendees

I'm expecting additional guests over my contracted maximum. What do I do?

You will simply add individual guests! The price for this is \$135.00 for adults and \$115.50 for children. We'll add these guests at your final planning meeting once you have confirmed your RSVP list. This will ensure you are paying for the guests that are certainly attending, instead of locking you into a hypothetical number now.

Do babies count towards my guest count?

Infants under the age of 3 do not count towards your guest count.

Scheduling & Timeline

When is my rehearsal?

Your rehearsal will take place the day before your wedding at 10:30am. This is also when you drop off any non-perishable décor that you would like our team to set up. Please note that alcohol, valuables, and desserts / other perishables items must be delivered on the day of your event.

Can cars be left overnight?

Yes, cars may be left on property overnight. Cars may be picked up between 10am and 12pm the following morning.

Vendor Guidelines

What live music is allowed?

Non-amplified string musicians are allowed for the ceremony and cocktail hour. This includes acoustic guitars, string quartets, etc. Horns, drums, and amplified musicians are strictly prohibited.

Are drones allowed?

Yes, provided they are operated by your licensed and insured photographer (must sign the hold harmless insurance waiver).

Do you need proof of insurance from my vendors in advance?

We have a standard hold-harmless agreement we will send to them before the event to sign. This may also be signed when they arrive on the property on the day of your event.

What event insurance is required?

We require all of our couples to carry a \$1 million Event Insurance Policy. This must include host liquor liability, list

the Additionally Insured as "Trademark Venues, LLC" and include a Waiver of Subrogation. We recommend: The Event Helper, WedSure, Cover My Events or RVNucio.

Payments & Billing

What forms of payment are accepted?

We accept cash, personal checks, cashier's checks, money orders, or debit/credit cards. Checks are accepted until 14 days before your event. Checks must be made out to: Trademark Venues, LLC. Make sure you place your name and wedding date in the memo line!

How do I pay?

You can come visit us in person at our Design Center in Vista (1210 Distribution Way, Vista) mail payments, or call our planning administrative team. Our offices are open 9:00am-5:00pm, seven days a week.

Gratuities

Do I need to tip Trademark staff?

While never required, some clients choose to offer a gratuity as a gesture of appreciation for the service and support they've received. Any generosity on your part will be distributed among event staff including, but not limited to, the Planner, Catering Staff, Bridal Assistants, Security, and Kitchen Staff. Don't worry about the stress and time of deciding how to distribute any gratuity offered. Trademark distributes each tip in a way that is fair and equitable to each member of that staff that helped make your day a success.